

Brian Willis

Professional Summary Highly self-motivated individual with computers and technology, project management and team leadership.
Experienced in management of all aspects of small and medium sized business.
Proficient in all forms and aspects of networking.
In-depth knowledge of computer hardware, both old and new.

Education **University of Wisconsin Madison, Wisconsin 1994 – 1998**
B.S. degree in Wildlife Ecology

Midwest Culinary Institute Cincinnati, Ohio 2005 – Present

Pursuant of a degree in Culinary Arts
Completion of all requisite classes for Culinary Arts Certificate, ranging from meat butchery, garde manger, marketing and food/beverage management.

Work Experience **Chief Information Officer**

June 2010 – October 2012 Secure Infosys, LLC

- Responsible for all internal infrastructure
- Generation of billable labor hours for HealthCare IT customers equal to \$850k in 16 months
- Obtained training and certifications in EPIC – Bridges Admin and ETL Admin
- Redesigned business analytics systems for the largest hospital organization in Ohio
- Architected and developed 40+ HL7 messaging interfaces for a regional HIE
- Managed development team creating mobile applications for HealthCare on iPad, Android and Microsoft tablets

Owner / President

June 2010 – Present Technology Services Group, Inc

- Assumed responsibility of all aspects of business operations, development, sales and marketing

Co-owner / Vice President

May 1999 – May 2010 Technology Services Group, Inc

- Corporate sales of systems, networks, and service contracts.
- Corporate technical support on hardware and software issues.
- Setup of Local Area Networks from cabling to final setup of workstations and servers.

- Setup of Wide Area Networks from cabling to final setup of workstations and servers.
- Product research and education of employees on new and current technologies.

Independent Consultant

February 1999 – January 2000

- Focusing on Y2K remediation
- Customers included Department of Energy, Great American Life Insurance, Cincinnati Reds, and multiple small/mid-sized businesses
- Utilized Microsoft System Management Server (SMS) to update system hardware (e.g. BIOS and Real Time Clock) and application issues
- Created custom batch files and scripts to remediate Y2K issues

LAN Administrator / Tier 2 Technician

September 1998 – February 1999 Speedway SuperAmerica LLC

- Handled day-to-day maintenance of network, client workstations, and servers in the Local Domain of a Multiple Domain Network.
- Maintained main File and Print Servers, Microsoft SMS Server, Microsoft SQL Server, Oracle Server, Groupwise Mail Server, and several Novell 3.x servers.
- Installed, maintained, and upgraded client software including but not limited to Microsoft Office (all versions), LANport – Winport / Faxport modem pooling software, PC/ACH, Lexis-Nexis, WordPerfect (all versions), Groupwise E-mail and Scheduling Client, custom-built applications, and a variety of others.
- Installed, maintained, and upgraded a variety of Compaq desktops and servers, including all Deskpro series desktops, Proliant 1600R servers, Proliant 5000R servers, and Proliant 6000R servers. In addition to daily use of Compaq Insight Manager to monitor the servers.

Sales Manager / Technical Support

May 1997 – August 1998 Micro Dimensions of Cincinnati

- Maintained all aspects of day-to-day store operations.
- End-user and corporate technical support on hardware and software issues. Focus on Internet problems and applications.
- Setup of Local Area Networks from cabling to final setup of workstations and servers.
- Setup of Wide Area Networks from cabling to final setup of workstations and servers.
- End-user and corporate sales of systems, networks, and service contracts.
- Product research and education of fellow employees on new and current technologies.
- Maintaining of store inventory, accounts receivable, billing, advertising, and public relations.

Sales Associate

October 1996 – April 1997 University of Cincinnati Bookstore

- End-user and Departmental sales of systems and software.

- End-user and in-house technical support and hardware diagnostics for service.
- Product research and education of fellow employees on new and current technology.
- Maintenance of stock and inventory.

Co-Owner

May 1996 – October 1996 Smith & Willis, Ltd.

- Maintaining of accounts receivable, billing and public relations.
- Assisted in programming and setup of Web Pages, user accounts, and email accounts.
- Programming, setup and repair of databases for clients.

Spoken Languages Proficient in English (Native), and Spanish. Some French, German, Russian, and Hebrew.

Programming Languages Proficient in SQL, Access Database Programming, HTML, Pascal and Basic. Familiar with Visual Basic, C, C++, Visual C, Cobalt, Java, JavaScript, and Visual J++.

IT Skills and Certifications

- Proficient with majority of current and legacy Operating Systems (all Microsoft variations MS-DOS, PC-DOS, MS-Windows (from Windows 3.11 to Windows 8 for desktops, Windows NT4 to Windows Server 2012 (all sub-variations – SBS, Standard, Enterprise, Data Center, Storage, Web, Essentials, Foundation, HPC and MultiPoint) for servers and Windows CE to 8 and RT for tablets and smartphones), MacOS and iOS, several variations of UNIX and Linux (SCO, Redhat, Debian, OpenLinux, FreeBSD, HP-UNIX), Network Operating Systems (Chrome OS, eyeOS), and Android.
- Well versed in VDI, especially nComputing, Citrix and MS Remote Desktop. Also experienced with traditional thin clients.
- Experienced with Cloud systems, including Google Apps and Microsoft Office365, online backup solutions, and web hosting.
- Proficient in setup and maintenance of majority of server side applications, email servers (e.g. Exchange 2000 to 2013, Sendmail, Postfix), database servers (e.g. Microsoft SQL, MySQL, Oracle), CRM (e.g. Dynamics CRM, vTiger CRM, SugarCRM), monitoring (e.g. Microsoft System Center, Spiceworks, Solarwinds, Cacti, Tivoli, WhatsUpGold), backup (Symantec BackupExec, Ghost and NetBackup, rsync, ArcServe, NetVault, Acronis True Image, SyncBack), security (e.g. Symantec Endpoint Protection and Network Access Control, TrendMicro Security Suite, Vipre, Webroot, McAfee) and specialty (e.g. Lync, Sharepoint, SAP BusinessObjects).

- Expert in data migration and ETL (extract, transform & load) especially in Healthcare IT environments (e.g. moving patient data from legacy applications to a new EMR).
- Proficient in majority of end-user applications, such as all versions of Microsoft Office, Corel WordPerfect, Google Docs, Microsoft Visio, AutoCAD, Intuit Quicken and Quickbooks, Sage Peachtree, Microsoft Internet Explorer, Mozilla Firefox, Google Chrome, Apple Safari, Crystal Reports, Chat applications, Project, etc...
- Highly knowledgeable on hardware specifications and configuration ranging from typical end-user machines (e.g. legacy systems with an x86 processor through current 64-bit technology) to high-end servers (e.g. systems incorporating RAID technology, fiber, etc...) and all the components involved in each.
- Experienced in all forms of Network Storage including iSCSI and Fibre Channel, NAS and SAN.
- Proficient in all protocols used in networking and the Internet, (e.g. SNMP, HTTP, FTP, POP, SMTP, TCP/IP, IPX/SPX, NetBEUI, PPTP, VLAN, and Spanning Tree). Familiar with Banyan Vines, LANtastic, ATM, IntranetWare, and AppleTalk.
- Skilled in issues of network and Internet security, focusing on Windows Operating Systems, but including UNIX and Novell. Familiar with NTSD and CERT Security standards and issues. Highly proficient in most network security appliances (e.g. Cisco, Dell/Sonicwall, Zyxel, and Fortinet).
- Multiple engagements in HL7 communications using EasyHL7, Mirth Connect, Iguana, MSSQL, and MySQL.
- Proficient in setup and use of many traditional PBX Telephone Systems including Praxon, Panasonic, Mitel, AT&T, Vodavi as well as non-traditional such as KSU-less and VoIP/SIP (e.g. CBTS Emerge, Asterisk, 3COM, Avaya and Cisco).
- Heavily experienced in voice, data and video cabling (on-premises and structured). Especially in the design and implementation of small and medium sized infrastructures utilizing Cat5e/Cat6 and fiber optic cabling.
- Certified in EPIC Bridges Admin. Trained in EPIC ETL Admin (resigned before passing the certification exam).
- Microsoft OEM System Builder and Microsoft Partner since 1998 (maintained and current).
- Intel Technology Provider since 1999 (maintained and current).
- Symantec Sales and Technical Skills certifications.
- Seagate Data Recovery Specialist.
- Multiple HP, Toshiba and Dell certifications.

**Culinary
Experience**

- Provided logistical support for the Midwest Culinary Institute Olympic Team for the 2008 and 2012 Culinary Olympics in Germany, 2010 Culinary World Cup in Luxembourg, and multiple other events and competitions in the United States.
- Provided culinary support as Sous Chef to the Culinary Team for the above mentioned events.
- Responsible for much of the teams fundraising efforts including planning and coordination of events responsible for raising more than \$100k over the course of 4 years.
- Worked in multiple local restaurants as a substitute chef to assist when the regular chef / cook was unavailable to work.
- Worked as a substitute adjunct instructor at the Midwest Culinary Institute and aide in the capstone restaurant class.

References available upon request.